

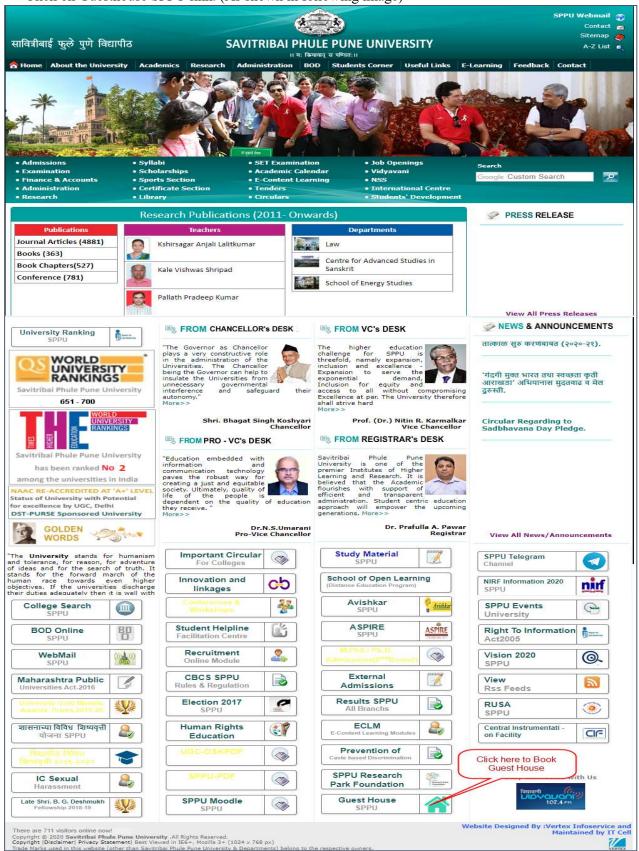
Savitribai Phule Pune University

सावित्रीबाई फु ले पुणे विद्यापीठ

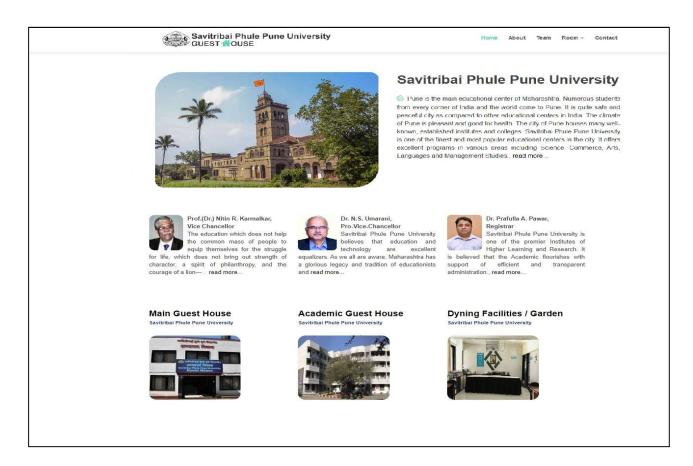
Guest House Management

User Manual

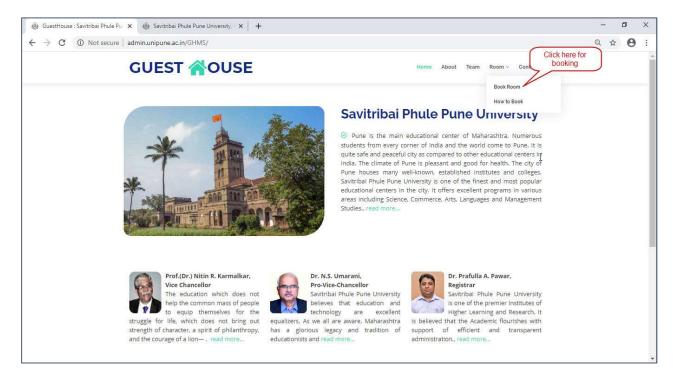
Savitribai Phule Pune University Pune - 411 007 1. Please go to URL: http://unipune.ac.in
Click on Guesthouse SPPU link. (As shown in following image)



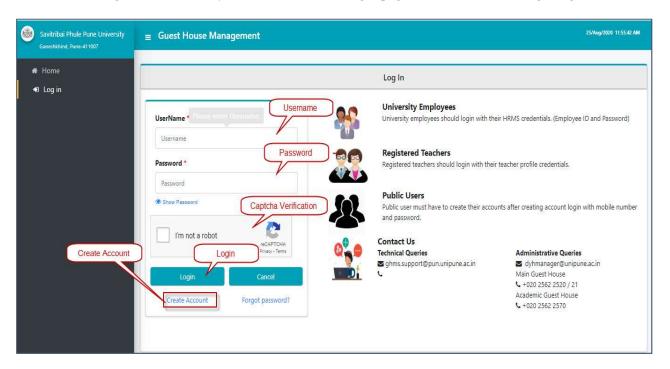
2. Please click on Main Guest House or Academic Guest House. You can view room details as shown in



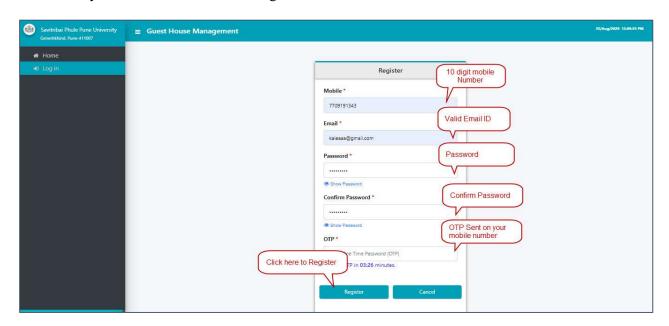
3. Please click on **Room** Menu. In Room Menu click on **Book Room** or you can use following url https://admin.unipune.ac.in/GHMS/Apps/



4. After clicking on Book Room you will redirected to login page as shown in following image.



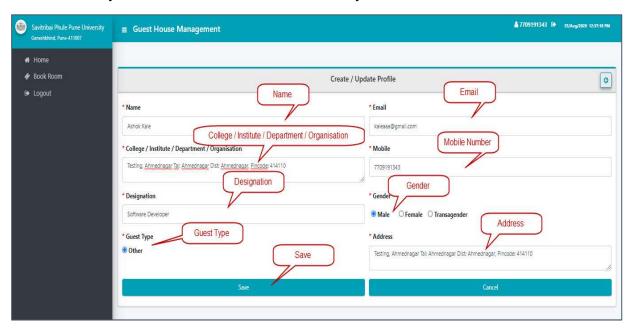
- i. University employees must have to use their HRMS credentials i.e. Employee ID and Password.
- ii. Registered Teachers must have to use their teacher profile credentials. E.g. username like **52201585897**
- Public users must have to create their account of Guest house management system by clicking on **Create Account** link as shown in above image. By clicking on create account you will redirected to following screen.



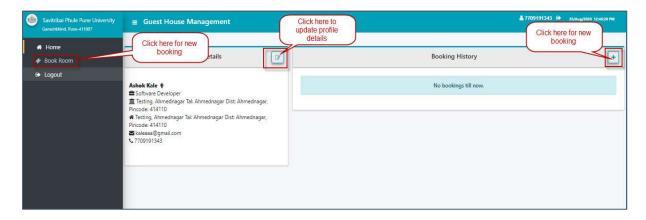
Screen shot – 1 Registration

• **Mobile Number**: Enter 10-digit mobile number. Use mobile number as username and also used for further communication.

- **Email:** Enter valid email will be used for further communication. You will get all updates on your email.
- Password: You should create strong password for account. Password should be within 8 to 10 characters.! @ # \$ % Special characters are allowed.
- **Confirm Password:** You should enter confirm password which similar to Password for the confirmation.
- Entering mandatory information click on **Verify Mobile.** You will get OTP (One Time Password) on your mobile. Please enter 6 digit OTP and click on **Register** button. After successful registration you have to use mobile number and password to login. (as shown in above image)
- 5. Login to Guest house management portal. After successful login all users including university employees and registered teachers must have to save their basic information like Name, College/Department/Institute/Organisation, Email, Mobile, Designation, Gender, Guest Type and Address.(as shown in following image). Entering all information click on save button. Information will be save and you will be redirected to dashboard. Now you will be able to book room

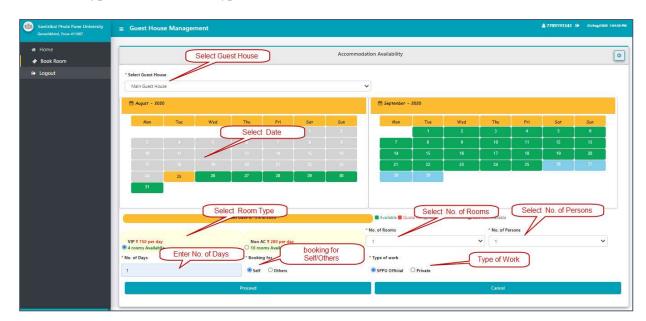


6. Dashboard – On dashboard your basic details has shown. If any change in profile details, please click on edit button as shown in following image.



For new booking please click on **New Room Booking** Button or in menu click on **Book Room**. You have fill following information for booking a room (as shown following image).

- i. Guest House: Select type Main Guest House or Academic Guest House.
- ii. **Date for Booking:** select date of booking
- iii. Type of Room: Select Room Type VIP or Non AC
- iv. No. of Rooms: select no. of rooms to be booked
- v. No. of Person: Select no. of persons to be occupying the room.
- vi. No. of Days: Duration of stay by entering no. of days.
- vii. Booking for: Select booking for self or others.
- viii. Type of Work: Select type of work SPPU Official or non-official.



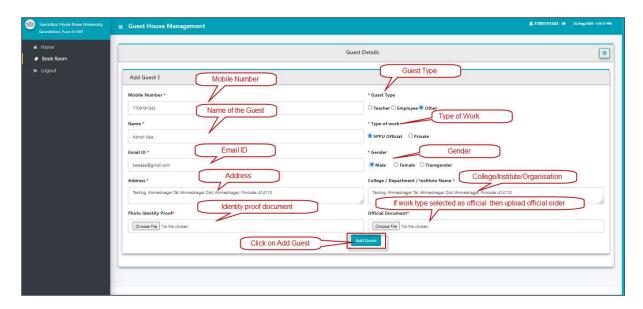
Entering mandatory information, click on Proceed button. By clicking on proceed button you will be redirected to guest details page.

Note: - Room availability checked against no. of rooms and no. of days. If no. of rooms not available for specific days, then system will shows room(s) not available on particular date.

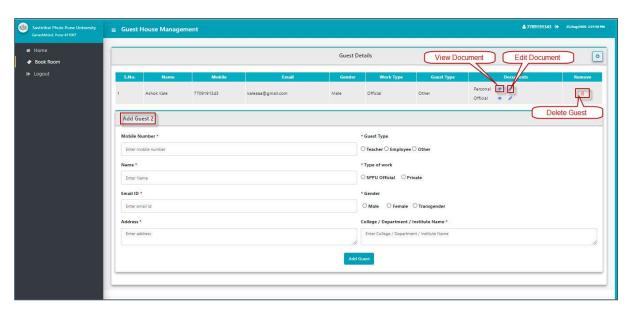
7. Guest Details

You have to fill guest details like Mobile number, Guest Type, Name, type of work, Email ID, Gender, Address and College / Department / Institute Name(as shown in below images). In case of University employees and registered teachers photo identity proof is not required. If you

have selected work type as SPPU official, you have to upload official document. Entering mandatory information click on **Add Guest** button. You can add multiple guests as per you have selected no. of persons in booking window.



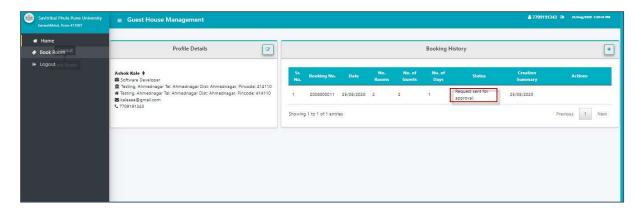
If you wish to delete guest then you can easily delete guest by clicking delete button. You can easily view or edit document by clicking on view or edit buttons.



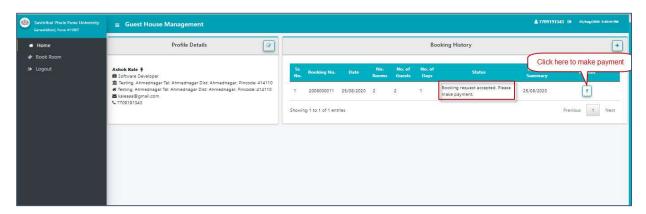
8. Submit booking request for approval when all guest details has been added. See the image below.



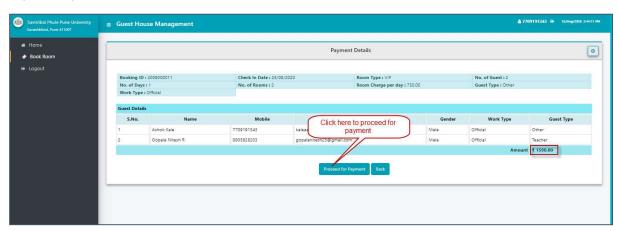
Status of booking easily viewed in **Booking History** tab on dashboard (as shown in following image).



- 9. Reception will accept or reject request within 24 hours from creation of request. You will get SMS on your registered mobile number when action taken on your request either approved or non-approved.
- 10. When reception accepts your booking request, reception will verify all documents you have uploaded against all guests. If any document is incorrect, reception will reject your booking request.
- 11. After acceptance of booking request, you have to make payment within 12 hours from acceptance of your booking request. You can make payment by clicking on Payment (₹) option in booking history tab (as shown in following image). After clicking on Payment button you will be redirected to payment details.



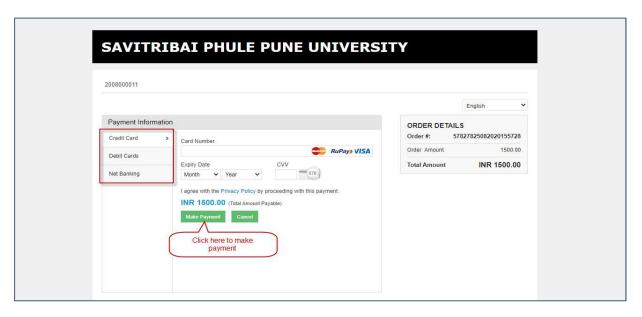
12. Verify amount and click on **Proceed for Payment** button, you will be redirected to Online Payment System.



13. Please verify challan details once and click on proceed for payment button. After clicking on Proceed for Payment button you will redirected to payment gateway.

		सावित्रीबाई फुले पुणे विद्यापीठ C	Online Payment Proces
	H 119700000000	1 722 727 122	H HISTORY CONTROL
Application No.		Challan No.	
Amount	: 1500.0000	Full Name	: Ashok Kale
Email ID	: kaleaaa@gmail.com	Mobile No.	: 7709191343
Address Line 1	: Testing, Ahmednagar Tal: Ahmed : Pincode: 414110	inagar Dist: Ahmednagar, Address Line	e 2:
City	:	State	: [
Country	:	Zipcode	
	If above entry contains transaction rour transaction second time if you have is debited from your bank account.	n status as CAPTURED then please click re already attempted, please site, then please mail or contact	k on back button

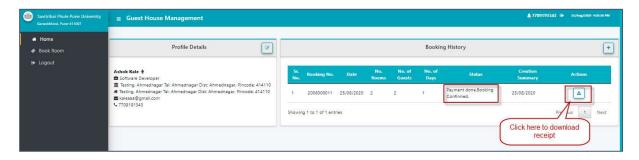
14. Please select payment option from the available options i.e. Credit Cards, Debit Cards and Net Banking. Fill the necessary details and click on **Make Payment** button.



15. After successful transaction you will see the details as below.



16. When your transaction is successful, then go to Home page. On home page you will see you booking status is **Payment Done. Booking Confirmed.**



17. Please download booking receipt and furnish the receipt at time of check-in and security checks at university gates.